

1. Has this project been initiated by the City of Oskaloosa or is it a joint undertaking of Oskaloosa and Mahaska County?

Initiated by Oskaloosa but will be a joint effort with Mahaska County.

2. What specifically has motivated Oskaloosa to undertake this study at this time?

On August 16, 2021, a 28E Agreement between the city and the Mahaska County Emergency Management Commission ("Commission") was approved as a one-year interim solution for July 1, 2021, to June 30, 2022, to ensure the continuity of dispatch services in Oskaloosa, above and beyond the minimums provided by the E911 Service Board. Approval of the Agreement resulted in a payment of \$274,820 to the Commission, disbursed in monthly payments. The city was contacted in July regarding the renewal of the agreement and payment of \$283,644.94 for FY2023, an amount that the city did not budget or levy for. At this point, the city is interested in developing a permanent solution starting with evaluating all options with the assistance of a qualified expert. Therefore, an RFQ was posted to seek such expert to conduct a thorough needs assessment of both 911 and Emergency Management operations and present recommendations on efficiency and equitable distribution of the services cost.

3. Would the City please clarify the current configuration of E911 services? For example, is Mahaska County 911 the Primary Public Safety Answering Point ("PSAP") for Oskaloosa with Oskaloosa serving as a secondary PSAP, or is Oskaloosa its own primary PSAP?

Mahaska County 911 is the primary PSAP.

4. What is the budget for this project? While this is sometimes considered sensitive information, it is public record and of significant interest to the consulting community.

This project was not budgeted for in FY2023 as the 28E Agreement was for one year only. Costs of services will be introduced as a budget amendment.

5. Who are the vendors of the Computer-aided Dispatching ("CAD") software currently used, respectively, by (1) Mahaska County 911 or (2) Oskaloosa?

Our CAD vendor is **Shieldware**, and both the county and city subscribe to it jointly.

6. Where the City's Invitation to Submit states that Q&A End Tuesday, September 27, 2022, at 2:00 PM, by what date and time will the City post answers to vendors' questions?

Answers to questions will be posted as they come in. At 2:00 PM on September 27, 2022, Q&A period closes.

7. Where items 2 and 3 at the bottom of page 3 both use virtually identical language to address "...a fully functioning Emergency Management Agency [or E911 dispatch system] and recommend the appropriate staffing and governance structure...", is it Oskaloosa's intent to address these as discrete tasks or will Oskaloosa accept proposals which address these together as part of one whole?

The city will accept proposals which address these together as part of one whole.

8. With the City Council's approval of the contract expected on October 17, 2022, what is the City's expected date for completion of the project, taking into account Thanksgiving and the December holiday season?

While the city has not dictated a timeline at this point, ideally the city would like the projects to be completed as soon as possible and understands that it will depend on the agreed upon scope of services; date of completion will take into account holiday breaks.

9. May a proposer submit graphs and tables from previous studies for other clients as appendices without these being considered part of the 20-page limit stated near the top of page 2 of the RFQ?

Proposer may submit graphs and tables as appendices.

